What is Early Help?

At The Limes Primary Academy we understand that from time to time family life can have its complications. These may the times when you need some extra help and support. To support and advise you at such times we have an **Early Help Offer.**

What support do we offer?

We can offer advice on a range of concerns or can signpost parents to other sources of information, help and support.

What might we offer in response to your concerns?

We might offer your child access to support from trained members of staff who run bespoke interventions. Mrs Cracknell, our Headteacher and Inclusion Lead will be supportive in recognizing a range of concerns and can advise and signpost families to seek appropriate support. For attendance concerns, support through school will be offered and, if needed, we may refer to outside agencies. Outside counsellors, such as the school nurse are referred to for additional support.

What sort of concerns might parents share with our team?

A wide range of issues such as academic concerns, behavior management, financial worries, housing concerns, mobility difficulties, bereavement and loss, cyber bullying – in fact any concerns which you are worried might be having a negative impact on your children.

How will our pupils learn to keep themselves safe?

Curriculum provision and additional work from outside agencies including NSPCC and the police, support our children in learning how to keep themselves safe. Children are also made aware of the role of the Inclusion Team in supporting them and many access the team independently. The school nurse runs fortnightly drop in sessions for children who wish to talk in confidence to an adult who is not a member of the school staff. Childline posters are displayed in school.



Who might the school refer to?

There are a number of different places we can refer to including: (Parental permission will be requested where necessary.)

The Early Help Team SENDCo Solution Circle

Counselling School Nurse Educational Psychologist Young Carers

SENDAT Shine
DIAL Point 1

Educational Welfare Officer Speech and Language

The In Year Fair Access Panel Therapist

County Inclusive Support Service

Children and Young People's Services

REAch2 Associate School Leader for Behaviour or Safeguarding

SENDIAS – formerly known as Parent Partnership

How might the support be managed?

There are a range of ways of delivering support. Informal pastoral support meetings with a record of conversation might be all that is required. Behaviour Support Plans and Risk Assessments can be used to support individual pupils. For pupils at risk of exclusion, Suffolk Pupils Support Frameworks could be initiated which involve frequent meetings between school, home and pupils to work together on agreed targets. Class and individual Thrive assessments will generate action plans for Thrive interventions and home plans can be drawn up for parents to use if

How will safeguarding procedures be effective in supporting families?

The Limes Primary Academy has a trained Designated Safeguarding Lead (Mrs Cracknell, Headteacher) and Alternative Safeguarding Leads (Mr Marjoram, Mrs Burgoyne and Mrs Vass). All staff are trained to identify and report safeguarding concerns. Where there are concerns raised the school will follow the reporting procedures. The team will work with families and all relevant agencies through a variety of processes, including Child in Need or Child Protection teams to reduce and remove identified risks to children. Support will be given to families by social workers and other relevant agencies including school.

When should I contact the Inclusion Team?

Contact us when you have a concern which is affecting your child. We will always try to see you quickly or to give you a call to find out what the problem is and arrange to meet and discuss it with you.

Signposting: agencies the school might suggest as sources of further support

Citizens Advice Bureau GPs

Occupational Therapists

Children and Young People's Services
Speech and Language Therapist

Young Carers
Freedom Project
Housing Association

Housing Associations

Paediatricians

The Early Help Team

School Nurse One Life

DIAL